9th NATIONAL SUMMIT ON GOOD, REPLICABLE PRACTICES AND INNOVATIONS IN PUBLIC HEALTHCARE SYSTEMS IN INDIA

JHARKHAND

STRENGTHENING COMMUNITY PROCESS IN JHARKHAND

Sahiya App

A unified platform for managing Sahiyas' activities, reporting, and payment integration.

A cost-effective training

Odd & Even arrangement model for Sahiyas in Jharkhand.

Jharkhand Swasthya Prahari

Performance-driven recognition for Sahiyas.

Sahiya Radio

An edutainment program focused on health awareness.

Sahiya App: Enhancing Service Delivery

- *Integration of Sahiya Database with Spatio-Temporal Framework*

- **Real-Time Data Access**: Improves monitoring at State, District, Block, and Cluster levels.

- **Centralized Reporting**: The Sahiya Information Management App (SIMA) has been enhanced to streamline and consolidate all Sahiya reporting.

- **Efficient Incentive Payments**: Ensures timely and accurate payments to Sahiyas, reducing delays.

- **Digitization**: Transitions from manual to online reporting for better efficiency and accuracy.

Sahiya App: Enhancing Service Delivery

05
PFMS

Attach photograph for the claim form
Payments are made directly to Sahiya's bank account

04
Payment Disbursal

Payment file is Automatically sent to PFMS For payment in bank accounts

03
Payment Sanction

DPC / BPMU Prepares digital Sanction order

Claim Submission ➡

submit Claims

OR

Through a mobile app raise her claim

01
Claim Capture

Sahiya will capture the claim on a Mobile app
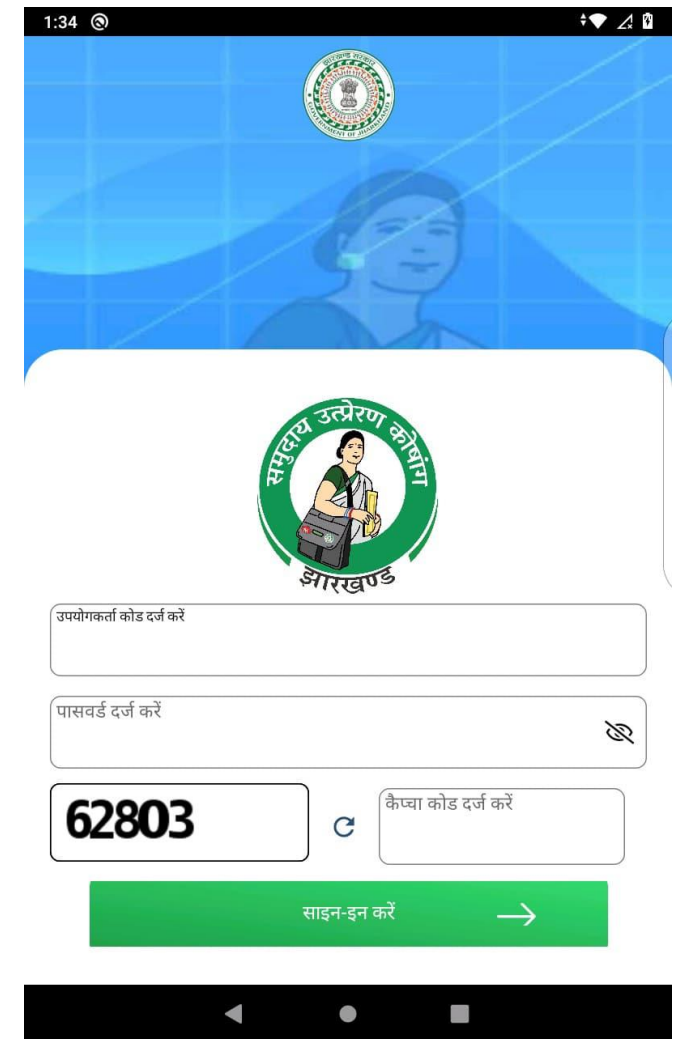
02
Claim approval

Sahiya Sathi, BAF, DAF, DPC approve / reject the claim online through a web application

Sahiya App – Transformative Features

- **Bilingual Application**

- **Newborn & Migration Tracking**: Tracks newborns and ensures continuum of care for migrating children.

- **Delivery Tracking**: Monitors institutional and home deliveries.

- **High-Risks Alerts**: Notifies for high-risk babies & pregnancy.

- **Geographical Tagging**: Links babies to Anganwadi Centres.

- **Data Security**: Stronger verification, validation, and security features.

- **Performance & Incentive Management**: Integrated monitoring and incentive system.

- **Training & Counseling**: Includes mechanisms for training, IEC, and counseling.

Cost-Effective Training Approach for Sahiyas
(Odd & Even arrangement)

Sahiya Training Challenges :

- Large number of participants (approx. 42000 Sahiya) to be trained.

- Time-consuming training and implementation)
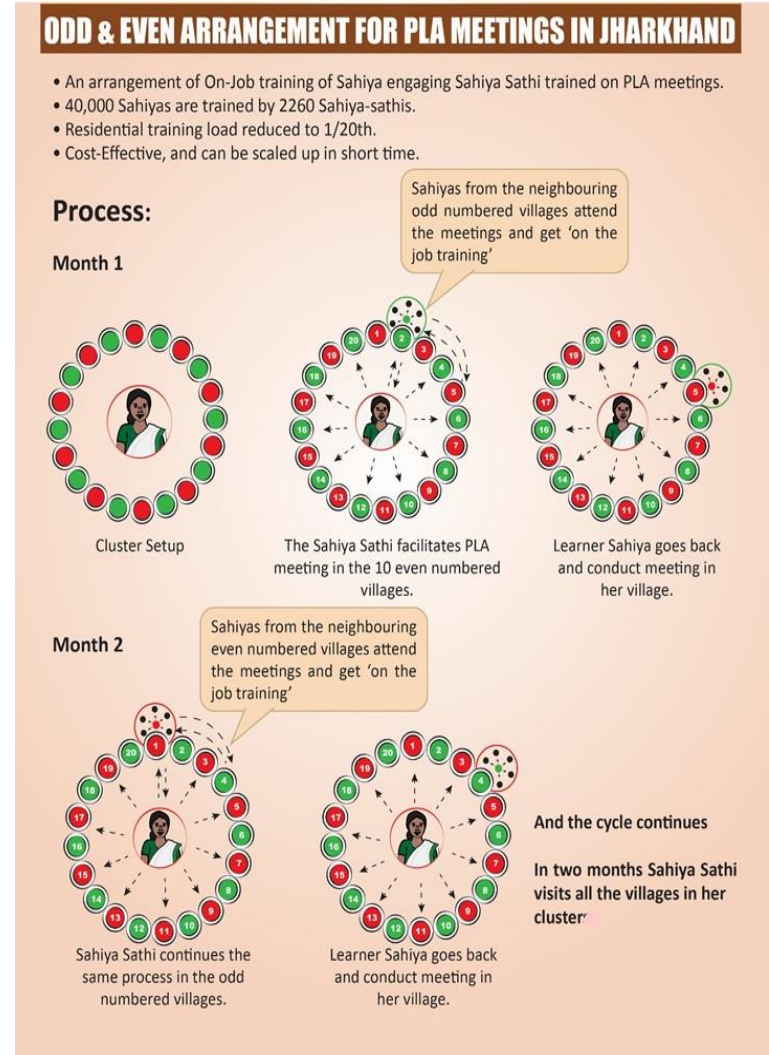
- Resource limitations

"A need for an innovative approach to ensure training quality while reducing costs"

Odd & Even arrangement

- Sahiyas are paired in an odd-even pattern for "on-the-job" learning.

- While one Sahiya receives training from a Sahiya Sathi, the paired Sahiya observes and replicates.

- This reduces residential training days and promotes peer learning.

- Quality of training will be maintained at the village level, ensuring context-specific, practical learning.

- A tracking mechanism at the District and State levels will monitor progress, ensuring consistent, high-quality outcomes.

ODD & EVEN ARRANGEMENT FOR PLA MEETINGS IN JHARKHAND

- An arrangement of On-Job training of Sahiya engaging Sahiya Sathi trained on PLA meetings.
- 40,000 Sahiyas are trained by 2260 Sahiya-sathis.
- Residential training load reduced to 1/20th.
- Cost-Effective, and can be scaled up in short time.

Process:

Month 1

Sahiyas from the neighbouring odd numbered villages attend the meetings and get 'on the job training'

Cluster Setup

The Sahiya Sathi facilitates PLA meeting in the 10 even numbered villages.

Learner Sahiya goes back and conduct meeting in her village.

Month 2

Sahiyas from the neighbouring even numbered villages attend the meetings and get 'on the job training'

Sahiya Sathi continues the same process in the odd numbered villages.

Learner Sahiya goes back and conduct meeting in her village.

And the cycle continues

In two months Sahiya Sathi visits all the villages in her cluster

Impact of Odd and Even arrangement

- Applied to Participatory Learning and Action (PLA) scale-up in Jharkhand, covering 40,000 Sahiyas across 30+ meetings.

- Reduced training costs from ₹12 crore to ₹90 lakhs, while enhancing engagement.

- Third-party evaluation: Sahiyas and Sahiya Sathis showed equal effectiveness in conducting meetings (66% led by Sathis).

- High community participation, demonstrating successful knowledge transfer.

Swasthya Prahari – Performance-Based Recognition for Sahiyas by GoJ

Motivating 42,000 Sahiyas has been a challenge without systematic evaluation or performance-based incentives.

- A structured approach was needed to recognize and motivate.

- Jharkhand Swasth Prahari Programme started in FY 2022-23 through state budget. (Sankalp No. – 21(HSN) 6-1-2022.

- 14 key indicators, on RMNCHA+N, NCD, and disease screening, are used for evaluation.

- Sahiyas are ranked and rewarded, based on their performance.

- Performance assessments through the Sahiya App.

Impact & Recognition of Sahiya

Over 39,964 ASHAs assessed across 24 districts in the last FY with a total incentive distribution of ₹22 crores.

Golden Sahiya (8,508): Score ≥ 90, rewarded with ₹1,000
Silver Sahiya (12,402): Score 81-90, rewarded with ₹500
Bronze Sahiya (8,726): Score 71-80, rewarded with ₹250
White Sahiya (4,892): Score 50-70, no incentive

Revised incentive are 2000/- max. per month

Outcomes : Improved motivation, service quality, and workload balance

Recognition at the state-level Sahiya Sammelan

Golden Sahiya

Silver Sahiya

Bronze Sahiya

White Sahiya

Sahiya Radio–An Edutainment Program on Health

- Broadcasted by NHM in partnership with All India Radio

- 15-minute weekly program in an entertainment-education (e-e) format

- Covers a variety of health issues and programs, addressing misconceptions and providing disease-related information

- Health experts offer advice to resolve common doubts

- Dubbed in local languages (Mundari, Ho, Santhali, Nagpuri, Oraon) for wider outreach

Sahiya Radio.....

- 288 episodes broadcast on various public health issues and health programs

- Available on social media platforms for wider reach

- Annual budget: ₹12 lakh (RoP Approved)

www.youtube.com/@SahiyaRadioNHMJharkhand

instagram.com/sahiya_radio_nhrm

x.com/SahiyaRadio

Thank You !