



## **7<sup>th</sup> REGIONAL EXTERNAL ASSESSORS' TRAINING Cum 39<sup>th</sup> NATIONAL EXTERNAL ASSESSORS' TRAINING**

**Date: Monday, 21<sup>st</sup> October to Saturday, 26<sup>th</sup> October 2024**

**National Health Systems Resource Centre (NHSRC)** has been set up under the National Health Mission (NHM), Government of India to serve as an apex body for technical assistance to Ministry of Health & Family Welfare & State Governments. **Regional Resource Centre for Northeastern States (RRCNE)** was created as a Technical Support Unit during October 2005 under European Commission Sector Investment Programme (ECSIP) supported by European Commission (EC) to provide the technical and Managerial Capacities of the 8 NE states. In 2007, RRCNE was subsumed under the National Health Systems Resource Centre (NHSRC).

**The Ministry of Health & Family Welfare** has rolled out **National Quality Assurance Standards (NQAS)** and Certification Unit of NHSRC functions as secretariat for this initiative. The Quality standards are arranged around Eight Area of Concerns (Service Provision, Inputs, Patient Rights, Support Services, Clinical Services, Infection Control, Quality Management, and Outcome), Quality Standards, Measurable Elements and Departmental Checklists.

Public Health facilities are required to follow step wise processes of baseline assessment, internal assessment, gap closure and external assessment for fulfilling the criteria laid down for National level certification. For conducting External Quality Certification, a pool of Assessors having knowledge, skills and experience of the NQAS assessment is being created.

Next such training of Five and half (5.5) days duration will be conducted from **Monday, 21<sup>st</sup> October to Saturday, 26<sup>th</sup> October 2024**. The successful participants, those who pass the post training evaluation, will be empaneled for the External Assessments of Public Healthcare facilities.

Applications are invited from interested professionals who meet the following Qualification requirement:

- **Essential:**

- Qualification: MBBS/BDS/BAMS/BHMS/B.Sc. (Nursing) degree/Full time MHA or equivalent.
- Experience: 10 years post qualification experience in the direct care of patients/Programme Administration/Health Administration/ Health Consultancy/Relevant Teaching experience/Experience in training and mentoring.

- **Desirable:**

- Qualified assessors of NABH/NABL/ISO 9001:2015/Six Sigma/Lean/Kaizen/NQAS Internal assessor would be preferred.
- Fit to travel extensively, sometimes in difficult conditions.
- Proficiency in using certification portals and assessment applications.
- Passionate about Healthcare Quality.

### **Special Information:**

- There is no fee for the training. No accommodation, other logistics and TA/DA will be borne by RRCNE.
- Preference will be given to candidates from 08 North Eastern states, Bihar, Jharkhand, Odisha, and West Bengal.
- Candidates employed under State government/ NHM/ Govt Corporations who apply as self-sponsored candidates, their applications must route through the respective State NHM, and they will be expected to make their own boarding and lodging arrangements.
- It is mandatory to attend the induction training upon clearing the post training evaluation exam.
- The empaneled assessors are expected to undertake 6 State level and 4 National level certification assessments in a year as per the request of NHSRC. Failing which the empanelment may be cancelled. An honorarium would

be paid by the state for the assessment days spent in undertaking the certification assessment.

## Registration Details

- **Registration** will begin at **08:30 A.M. on Monday, 21<sup>st</sup> October 2024.**
- Training Timings: **09:00 A.M. – 06:00 P.M.**
- Attendance at all sessions is mandatory.
- Venue of training: - **IIBM, Guwahati, Assam**

**How to apply:** Interested candidates are requested to send their CV (in pdf & Excel) by **Tuesday, 15<sup>th</sup> October 2024.**

Kindly submit your CV in the prescribed format by e-mail at [eat.rrcne@nhsrcindia.org](mailto:eat.rrcne@nhsrcindia.org) or may submit using the following link: <https://forms.office.com/r/8G37KxDb1M>

**Only shortlisted candidates will be invited through e-mail to attend the 7<sup>th</sup> Regional cum 39<sup>th</sup> National External Assessor training.**

## Format of short CV:

Name	Age (DOB)	Gender	Qualifications (with year of passing)	Experience year wise after passing MBBS/BDS/ AYUSH/ B Sc (Nursing) Degree/ Full Time MHA or equivalent	Total Experience after passing MBBS/BDS / AYUSH/ B Sc (Nursing) Degree/ Full Time MHA or equivalent.	Office address with phone no. email id.	Residence address with phone no.	Experience in Quality assurance / accreditation (if any)	Certified Assessor under NQAS/NABH / NABL/ISO/ Sig Sigma/ Lean/Kaizen	NOC from Reporting Authority	Contact details (Personal email id and Mobile no. along with WhatsApp No.)
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For Queries / Registration contact us at: [eat.rrcne@nhsrcindia.org](mailto:eat.rrcne@nhsrcindia.org) / Mobile No.- 8451913563

