

## Call for Applications

### **Empanelment of Trainers under Quality Assurance Program for NHSRC.**

NHSRC is seeking expressions of interest from individual experts in the field of Healthcare Quality for empanelment as 'Trainers' for conduct trainings under Quality assurance. Experts with Public, Private or Not-for-Profit background are eligible to apply.

#### **Eligibility:**

1. Post graduate in Hospital/health management, Clinical sciences (Medicine, Gynaecology, Paediatrics, Surgery, Pathology, Community medicine etc.)
2. Seven years of experience after post-graduation of which a minimum of 3 years should be in the field of Quality management.
3. Formal and approved training in Quality Management systems. (NQAS, NABH, ISO 9001:2008, Six Sigma, Lean, Kaizen).
4. Candidates empanelled as NQAS external assessors would be preferred but not mandatory.
5. Proficiency in conducting physical (onsite) as well as Virtual (off-site) trainings. Candidates must be well-versed with different platforms used for virtual trainings (Zoom, WebEx, Google, teams, etc)
6. Passion for training.

#### **Roles and Responsibilities:**

1. To conduct training sessions at the training programmes for Internal Assessors, Service Providers or any other trainings as assigned by Quality Division, NHSRC.
2. To prepare training materials (PowerPoint presentations, exercises, Tools, etc) and share with NHSRC. Expert has to give consent to NHSRC permitting to use the resources as and when required.
3. To make the trainings interesting & participatory by including case studies, Role-plays, mock-drills, etc. during training sessions
4. Any other training related task assigned by Advisor QI NHSRC.

#### **Evaluation Criteria:**

Sl. No.	Parameters	Maximum score	Remarks
1	Educational Qualification	15	
2	Experience (Relevant and number of years)	15	
3	Presentation skills (Interview and/or ppt presentation)	70	

Shortlisted candidates are required to make a 30 minutes presentation on the topic of their interest as mentioned at point V in Annexure-II. Criteria for evaluating presentation skills (Interview and/or presentation)

- a. Content of presentation (quality and originality).
- b. Participant engagement skills.

- c. Verbal and non-verbal communication skills.
- d. Tone clarity and language command.

**Honorarium and entitlements:**

1. All trainers will be expected to conduct minimum of two sessions in out stationed trainings.
2. Honorarium will be paid as per NHSRC norms.
3. Trainers would be entitled for per-diem and other benefits as applicable to senior consultant of NHSRC.

**Period of Empanelment:**

One year from the date of signing the MOU with NHSRC. The contract may be extended for two subsequent years subjected to satisfactory performance based on feedback received from the participants.

**How to apply?**

Interested individual external consultants should fill in “**Form A**” attached in **Annexure-I** (along with their most recent CV) and e-mail their application to NHSRC at [dr.chinmayeeswain@gmail.com](mailto:dr.chinmayeeswain@gmail.com) with the following subject header “EoI for Empanelment of trainers under National Quality Assurance Programme”.

**FORM A****Application for empanelment as individual external consultants with NHSRC****I. Personal details:**

<b>Name</b>	<b>DOB</b>	<b>Address/Email/Phone</b>	<b>Languages proficient In</b>

**II. Professional Qualifications**

<b>Degree</b>	<b>Date of receiving</b>	<b>Name &amp; Location of Institution</b>

**III. Employment History/Consultancy Services (last 5 years) - highlighting experience in Quality Management, public health and health systems (QI activities)**

<b>Job Title</b>	<b>Dates of employment</b>	<b>Employer</b>	<b>Experience Quality Improvement Parameters (up to 50 words)</b>

**IV. Research/Publications/Reports - List up to 5 most relevant**

**V. Please indicate one/more thematic areas of interest (from the list provided in objective)**

	<b>Thematic area of interest</b>	<b>Tick where applicable</b>
1	NQAS	
2	Kayakalp	
3	LaQshya	
4	National Health Programs.	
5	Patient safety	
6	Quality tools and methods.	
7	Infection control and biomedical waste management.	
8	Statutory and legal requirements.	
9	Emergency Department and Disaster preparedness	
10	Department specific Quality Assurance activities e.g. Labour Room, Laboratory, OT, ICU, Pharmacy, Blood transfusion services, etc.	Write the name of department/s
11	Drug/ Inventory Management, Promotion of rational use of medicines, Supply chain management, Procurement & distribution/Inventory Management	
12	Concept of Eco-friendly Green Hospitals.	
13.	Quality in Urban health facilities.	
14.	Any other thematic area of interest/expertise (mention)	Write the name thematic area/s
15.	Medical records	
16	Information and Data management including security of hospital data	

**VI. Documents to be submitted along with application:**

1. Detailed CV.

2. Proof of educational qualification(s).
3. Proof of relevant experience.
4. Title/Link to publication/research papers.