

Minutes of the Meeting

Pre- Bid meeting on Expression of Interest for Development of E- modules

Date & Time of the meeting: 6th January 2023, 4 pm to 5 pm

Mode: Virtual

Background:

The NHSRC, MoHFW wishes to develop high-quality, engaging, e- training courses and publish the same on LMS (Learning Management System) platform for easy learning and access by the primary healthcare functionaries. 14 e-modules, seven for Medical Officers and seven for Community Health Officers in English language are required to be developed. The services packages pre- bided for e-training module development are palliative and rehabilitative care, oral care, eye care, ENT (Ear, Nose, Throat) care, Elderly care, mental health care and emergency and trauma care.

EOI for selection of agency was floated on NHSRC website on 28th December 2022. A pre-bid was held on 6th January 2023 regarding the same.

Dr Atul Bhanu Rairker, Sr Consultant, CP-CPHC welcomed everyone for the meeting and started the meeting with a round of introductions. Dr. (Flt Lt). M.A. Balasubramanya, Advisor, CP-CPHC in his opening address thanked all members for joining.

Next, Dr Atul Bhanu Rairker gave a brief presentation on the EOI. Following this, a question-and-answer session was carried out. The questions asked and their responses are as follows:

Questions	Responses
Is it mandatory for the firms to have 80 G registration?	No, it is not mandatory to have 80 G registration, but organization should be registered with appropriate authority.
In annexure, it is mentioned about developing audio visuals, animations and illustrations. Are only the development of E-Modules needed or E-Modules along with videos?	Educative and entertaining electronic modules for the audience are to be developed. Any basic gaming processes can be included which will keep the learner captivated. Animation/videos will be required for skill demonstration.
It says to include basic gaming in the EOI, do you have any specific duration for these?	It is up to the developer to decide upon the extent of inclusion of gaming activities. The materials are for training primary health care functionaries across the country. Considering the scale and spread of roll out, the materials should be interesting and entertaining to ensure self-directed learning and assimilation for quality of service

	delivery.
Will gaming be part of each and every module?	The use of videos, animation, gaming etc, will be as per the need of chapters in each module which subject expert and developer has to decide. It is important that end objective of quality self-directed learning is ensured.
Are the modules developed for students only or others?	No, it is developed for functionaries at primary health care system such as Medical Officers and Community Health Officers and not for students.
Do you want the e-modules to be available on online platforms or the e-modules can be given in a tablet or other devices? Will they have offline training also?	They will have a blended training program. While knowledge component of the module and theoretical understanding of skills should be possible with e-module, the functionaries will also be learning skills in skill labs. The modules are for both online and offline use. However, evaluation will be only online.
Is audio-visual, animation, and gaming needed to be present in all videos?	The use of videos, animation, gaming etc, will be as per the need of chapters in each module which subject expert and developer has to decide. It is important that end objective of quality self-directed learning is ensured.
Will the videos or animations will be provided?	It is for the developer to provide for required videos/ animation etc. In case of need for sites for video graphing, NHSRC can facilitate. However, cost of these also should be included within the e-module development cost being proposed by the bidder.
For practical implication of any procedure can we shorten the videos?	Bidder has to ensure quality and completeness of learning videos.
How can we plan for feedback cycle because it has to finished in 6 weeks?	All feedback requirements should be integral to the plan, process and timelines.

Following the discussion, Dr Atul Bhanu Rairker in his vote of thanks, thanked all the participants for attending the meeting and closed the session.

Annexures

List of Participants

Name	Designation
Mr M N Rao	Medisys Edutech Private Limited
Amika	Empower School of Health
Mrs Gowri Kamath	Medisys Edutech Private Limited
Animash	Empower School of Health
Mansi	Empower School of Health
Neha Dhani	EHI

NHSRC CP-CPHC Division Team

Name	Designation
Dr. (Flt Lt). M.A. Balasubramanya	Advisor, CP-CPHC Division, NHSRC
Dr Atul Bhanu Rairker	Senior Consultant, CP-CPHC Division, NHSRC
Dr Suman	Senior Consultant, CP-CPHC Division, NHSRC
Dr Navin Vijay Kamble	Consultant, CP-CPHC Division, NHSRC