Minutes of Pre-Bid Meeting on Hiring of Insurance Company for Providing Cashless Mediclaim Policy

1. Held online on 6th August 2021 at 12:00 pm.

2. Agenda:
   - Introduction
   - Sharing NHSRC requirements
   - Questions and answers

Meeting attended by -

3. From NHSRC:
   - Mr. Subrata Kumar Patel
   - Ms. Aashima Bhatnagar

4. From Agencies.
   - New India Assurance Co Ltd
   - Tata AIG
   - SBI General Insurance Co
   - Universal Sompo General Insurance Co

5. The queries raised during the pre-bid meeting and NHSRC’s response is listed below:

   **Query 1** – Is this policy a mandatory or voluntary cover?

   **NHSRC Response** – Voluntary cover

   **Query 2** – Total number of employees vs subscription

   **NHSRC Response** – Total number is over 250 including RRCNE and Ministry Consultants on NHSRC payroll. 114 have subscribed for the Mediclaim policy.

   **Query 3** - The bidder should provide maternity benefits from day 1. Please help with the limits for the coverage for both normal and C-Section.

   **NHSRC Response** – No limits specified by NHSRC. Company should provide their best quotes and services.

   **Query 4** - Please help with the % of Room Rent.

   **NHSRC Response** – The insurance company must decide the % capping for the same. NHSRC will evaluate the technical quotes considering how closely the companies are meeting the requirement. Maximum benefit and minimum cost shall be considered.

   **Query 5** – Waiver of Performance Security as the organization is exempted

   **NHSRC Response** – NHSRC would review the request and consider as appropriate.

   S/d

   Brig. Sanjay Baweja (Retd)

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