

Terms of Reference
Consultant-Quality Improvement

National Health Systems Resource Centre (NHSRC) has been set up under the National Health Mission (NHM) as an autonomous registered society, to channelize technical assistance and capacity building support to the states for strengthening the public health system. The NHSRC is also mandated to contribute towards National strategic health planning and programme design. Work at the NHSRC is organised around six divisions, namely – Community Processes, Quality Improvement, Public Health Administration, Healthcare Financing, Healthcare Technology, and Human Resources for Health.

NHSRC intends recruiting Consultant - Quality Improvement purely on contractual basis.

Summary of the Position

After launch of National Rural Health Mission/ National Health Mission, number of people visiting Public Health Facilities has increased considerably. However Quality of the services available at Public Health Facilities still remains a cause of concern. For improving Quality of care at the facilities, the Ministry of Health & Family Welfare has been supporting the states through technical assistance, as well as allocations under the NRHM/ NHM PIP.

The incumbent would be expected to join the QI team at NHSRC and undertake multiple tasks for effective roll out of National Quality Assurance Programme, Kayakalp, LaQshya, Swachh Swasth Sarvatra, etc. Trainings, Support for development of Technical Documents, Advocacy would be his/her major tasks. Apart from this s/he will help in customization of the check-lists for meeting needs of states in adapting the Quality Standards& its measurement system, conduct of workshops & seminars, assisting the health facilities with gap-closure actions, and facilitating the certification process, as & when required.

QI Division Team is also responsible for facilitation of assessment of Health Facilities, against National Quality Assurance Standards. The incumbent may be tasked to coordinate the certification process. The envisaged task for the incumbent is intellectually challenging and stimulating, as none of two situations are same. S/he should be self-starter and motivated, have capacity to work un-supervised and willingness to travel as and when required.

Roles & Responsibilities:

- S/he should be a team player.
- One of the major responsibilities of the incumbent would to travel to states and districts and impart QA trainings. Thus the candidate should possess the skills for imparting trainings, including excellent command over language (Hindi & English) – spoken & written both.
- Willingness to travel to states, districts and health facilities, which may be located in 'hard to reach' areas.
- Drafting & Report writing
- Development & review of resource material for trainings
- Technical Assistance to states & districts in Operationalisation of States and Districts Quality Assurance Units

- Coordination between the State and Pool of External Assessors for conduct of Certification assessment of Health Facilities
- Any other function, as allotted by Advisor – Quality Improvement

Qualifications and Experience:

- Medical / Dental/ Ayush/ Nursing degree from a recognised institute.
- Two years' full time Masters' Degree (or Equivalent) in Hospital/Healthcare Management from a reputed institute.
- At least three-years post qualification experience (after MHA or equivalent) of working on projects, which led to accreditation/certification of Health Facilities to National Quality Assurance Standards (NQAS)/ NABH/ JCI.
- Excellent Communication skills –Verbal (Hindi & English) & Written (English)
- Proficiency in MS Office package
- Above-mentioned criteria may be relaxed for deserving candidates, who have robust field experience
- Preference may be given to those applicants, who have directly worked at National/State/District level on the assignments, resulting into certification against NQAS.

Note:

- Only short-list candidates would be called for further tests & interview
- The candidates may be asked to undertake written test
- Candidates may also be asked to undertake précis-writing and/or followed by verbal presentation on a topic in English/ Hindi
- The incumbent would be expected to join within 4 -6 weeks of the selection. There is probation period of three months
- Applicants working in Govt./Corporation/PSU are expected to produce 'No Objection Certificate' at time of Interview
- Formal educational qualification and experience could be relaxed when there is published work of high quality or whenever there is work experience of specific relevance

Age Limit: 40 years & below with fitness to travel. Age can be relaxed for suitable candidate.

Location: New Delhi with requirement of extensive travel to states & districts. Travel could be upto 50% of time in a month, and at times to challenging locations.

Remuneration Range: Between Rs. 44,000/- to Rs. 99,000/- per month

**Fee offered within the band will be commensurate qualification and experience.*

To Apply: Candidates are requested to download the application form attached with the TOR, which is uploaded on the NHSRC website and email the duly filled application form to recruitment.qi.nhsrc@gmail.com by **7th February 2019**. Application submitted in other format will not be accepted. Please ensure to mention post applied for on the application form, without which the application form will not be accepted.