Terms of Reference

Short Term Consultant - Quality Improvement

National Health Systems Resource Centre (NHSRC) has been set up under the National Health Mission (NHM) as an autonomous registered society, to channelize technical assistance and capacity building support to the states for strengthening the public health system. The NHSRC is also mandated to contribute towards National strategic health planning and programme design.

If you have a commitment to health equity and excellence, here is a unique chance to work with a team committed to shaping the public health landscape in India. The positions offer you an opportunity to actually participate in the process of strengthening health systems, improving health service delivery and enabling positive health outcomes, through hands on implementation assistance at national, state and district levels. Working with a trans disciplinary team, you can discover, adapt, co-create and disseminate solutions to multiple challenges related to service delivery systems, universal primary health care, human resources for health, community processes, health financing, quality of care, public health planning and health promotion. This is an opportunity to support health systems strengthening at scale, learn from district and sub district implementation, undertake knowledge translation, and enable realization of the vision of universal health coverage.

In recent times, many initiatives have been taken for improving Quality of Care (QoC) at the Public Health Facilities. It includes development of Quality Standards for different level of Health Facilities, Kayakalp Initiative, Quality Certification of DH Laboratories, etc.

NHSRC intends inducting a short-term consultant to the QI Division as a resource augmentation for multifarious tasks, which the division undertakes. The incumbent is expected to work with the existing team and support them in various functions.

Roles & Responsibilities:

- He/she is expected to take actions at various levels such as Advocacy, customisation of the check-lists for meeting needs of the states (if needed), development of implementable guidelines & SOPs, capacity building, etc.
- Development of Resource Material for Quality training programmes
- Travel to states for conduct of capacity building programmes, so that field functionaries are able to implement National Quality Assurance Standards, LaQshya Initiative and Kayakalp
- Undertake field visits to Health facilities for rendering 'hands-on' support for NQAS implementation & monitoring. Please note that location such health facilities may be in difficult/ 'hard to reach' areas
- Any other function, as allotted by Advisor Quality Improvement

Qualification & Experience:

- Medical/ Dental/AYUSH/ Nursing degree from a reputed Institute with Formal Qualification in Health Quality – Certificate/ Diploma/ Degree
- At least 3 years' work experience of implementation of Health Quality Standards, such as NABH/NQAS/JCI/ISO etc.
- Proficiency in MS Office package.

• Excellent Communication skills – Writing & Verbal

Note-

- Only shortlisted candidates will be called for an interview
- The candidates may be subjected to written test to judge their writing skills and language proficiency
- Since the requirement is immediate, the incumbent would be expected to join within 15 days of the selection.
- Please note that above-mentioned eligibility criteria (Essential & Desirable) may be relaxed for deserving candidates.

Age Limit: 50 years & below. Age can be relaxed for a suitable candidate

Location: New Delhi with requirement of extensive travel (at least 50% of time) to the states & UTs. Travel time may increase depending upon the task

Contract Tenure: Three months, further extendable subject to performance of candidate and requirement of division

Remuneration Range: Between Rs. 44,000 – 99,000/- per month

How to apply: Candidates are requested to download the application form attached with the TOR, which is uploaded on the NHSRC website and email the duly filled application form to shortterm.nhsrc@gmail.com by 23rd August 2018. Application submitted in other format will not be accepted. Please ensure to mention post applied for on the application form, without which the application form will not be accepted