

Terms of Reference

Senior Consultant - Quality Improvement

National Health Systems Resource Centre (NHSRC) has been set up under the National Health Mission (NHM) as an autonomous registered society, to channelize technical assistance and capacity building support to the states for strengthening the public health system. The NHSRC is also mandated to contribute towards National strategic health planning and programme design.

After launch of National Rural Health Mission/ National Health Mission, number of users visiting Public Health Facilities has increased considerably. However, Quality of the services available at Public Health Facilities remains a cause of concern. For improving Quality of care at the facilities, the Ministry of Health & Family Welfare has launched National Quality Assurance Standards for Public Health Facilities. NHSRC invites applications from bright & committed professionals to join the QI team for undertaking multiple tasks such as – Support for Design of Quality Measurement System, Trainings, Advocacy, Conduct the workshops & training programmes independently, lead the team during field visits, and other activities as required in the interest of programme.

The envisaged task for the incumbent is intellectually challenging and stimulating, as none of two situations are same. S/he should be self-starter and motivated, have capacity to work un-supervised and prepared extensive travelling.

If you have a commitment to health equity and excellence, here is a unique chance to work with a team committed to shaping the public health landscape in India. The positions offers you an opportunity to actually participate in the process of strengthening health systems, improving health service delivery and enabling positive health outcomes, through hands on implementation assistance at national, state and district levels. Working with a trans disciplinary team, you can discover, adapt, co-create and disseminate solutions to multiple challenges related to service delivery systems, universal primary health care, human resources for health, community processes, health financing, quality of care, public health planning and health promotion. This is an opportunity to support health systems strengthening at scale, learn from district and sub district implementation, undertake knowledge translation, and enable realization of the vision of universal health coverage.

NHSRC intends to engage Senior Consultant – Quality Improvement, purely on contractual basis.

Roles & Responsibilities:

- S/he should be a team player.
- Contribute in drafting technical documents and reports related to hospital and public health Quality and operational management.
- Contribute in writing of dissemination materials; including technical briefs, reports, case studies etc.
- Provide technical Assistance to states & districts in Operationalisation of States and Districts Quality Units.
- Provide technical assistance for strengthening healthcare facilities in the poor performing districts.
- Contribute in reviewing technical documents and reports related to quality in public healthcare institutions.
- Undertake supervision and concurrent monitoring in low performing States/ Districts/ Cities

- Building capacities at the State, District and facility level for Quality assurance & related activities.
- One of the major responsibilities of the incumbent would to travel to states and districts and impart QA trainings. Thus, the candidate should possess the skills for imparting trainings, including excellent command over language (Hindi & English) – spoken & written both.
- Willingness to travel to states, districts and health facilities, which may be located in 'hard to reach' areas.
- Facilitate to conduct Internal and External Audits
- Review of drugs & logistics procurement system
- Any other function, as allotted by Advisor – Quality Improvement.

Qualifications and Experience:

- Medical / Dental/ Ayush degree from a recognised institute with two years full time Masters' Degree (or Equivalent) in Hospital Management from a reputed institute.
- At least five years' work experience after Masters' degree, out of which at least two years' experience of working in a Public Hospital, and three years work experience of extending direct support for National Quality Assurance Standards (NQAS) implementation simultaneously across many facilities, while working at SQAC / National level.
- Willingness and fitness to travel extensively to states, which could be 50% to 60% of time in a month.
- Preference would be given to candidates, who have Published papers and/or presented work at International forum on Health Quality related work

Formal educational qualification and experience could be relaxed when there is published work of high quality or whenever there is work experience of specific relevance.

Age Limit: 50 years & below. (As on last date of application)

Location: New Delhi with Willingness to travel on need basis

Remuneration Range: Between Rs. 99,000/- to Rs. 1,43,000/- per month

To Apply: Candidates are requested to download the application form attached with the TOR, which is uploaded on the NHSRC website and email the duly filled application form to nhsrc.recruitments@gmail.com by **20th August 2018**. Application submitted in other format will not be accepted. Please ensure to mention post applied for on the application form, without which the application form will not be accepted