



विकास शील
संयुक्त सचिव
VIKAS SHEEL
Joint Secretary



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
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D. O. No. : NHSRC/20-21/QI/01/Certification
Dated: 11th November 2020

Dear Colleague,

Please refer to this Ministry's D. O. No. NHSRC/20-21/QI/Certification dated 23rd July 2020 regarding virtual NQAS & LaQshya certification of the health facilities. Based on the feedback received from the States and NQAS empanelled assessors, protocol for the virtual certification has been revised. Copies of the revised protocols for the NQAS & LaQshya certifications and virtual tour are attached herewith. The salient features of the revised virtual protocols are given below:

- i. Virtual certification is effective from 01st July 2020 and it would be valid till the visit to health facilities by the assessors become feasible or maximum for 1 year, whichever is earlier.
- ii. 30% weightage of virtual assessment score would be given in overall certification score.
- iii. State can claim 30% of the certification linked incentives on attaining the certified status.

2. I would be grateful if State Nodal Officers could be instructed for Quality Assurance and Maternal Health, to work jointly so that maximum number of health facilities are NQAS & LaQshya certified. If you have any query in this regard, you may contact Dr. Sushant Kumar Agrawal on Mobile No. 9910004638 or email at sushantagrawal17@gmail.com.

warm regards

Yours Sincerely

(Vikas Sheel)

Encl: As above

Additional Chief Secretary / Principal Secretary / Secretary (H&FW) - All States / UTs

Copy to:

1. Mission Director (NHM) - All States / UTs
2. ED (NHSRC)

(Vikas Sheel)
