



मनोज झालानी
Manoj Jhalani

अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)
Additional Secretary & Mission Director (NHM)



भारत सरकार
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
निर्माण भवन, नई दिल्ली - 110011
GOVERNMENT OF INDIA
MINISTRY OF HEALTH & FAMILY WELFARE
NIRMAN BHAVAN, NEW DELHI - 110011

D.O.No. NHSRC/13-14/QI/01/QAP
Date: May 31, 2019

Subject: Display of NQAS Certified Facilities' details on State's/UT's website

Dear colleague,

National Quality Assurance Program along with its sub components Kayakalp, Swachh Swasth Sarvatra, LaQshya etc. endeavors to ensure provision of 'Quality' services at the public health facilities and enhancement of beneficiaries' satisfaction. Facilities meeting the National Quality Assurance Standards are then certified and incentivized. So far, 530 facilities have been State Certified and around 315 facilities have been Nationally Certified by Ministry of Health and Family Welfare.

There is a need to widely publicize state's and facility's efforts in getting NQAS certification of health facilities. Following actions are recommended to be undertaken in this direction:

1. Displaying Name of NQAS certified facilities (State and National), certification number and validity period (dates) on State/UT's website. Please ensure the list gets updated on regular basis.
2. Display of NQAS logo at the entrance of the health facilities and hoardings. NQAS logo should also be printed on the stationary such as OPD Tickets, Bed Head tickets, Hospital letter heads etc. Certificate Number should also be inserted just below the logo. The logo may please be downloaded from the link - <http://qi.nhsrccindia.org/cms-detail/national-quality-assurance-standards/MTAx>

I look forward to your full cooperation in this regard.

With regards,

Yours sincerely,

Manoj
(Manoj Jhalani)

ACS Health/Principal Secretary (H & FW)/Health Secretary (All States / UTs)

स्वच्छ भारत-स्वस्थ भारत

Telefax : 23063687, 23063693 E-mail : manoj.jhalani@nic.in



मनोज झालानी

Manoj Jhalani

अपर सचिव एवं मिशन निदेशक (रा.स्वा.मि.)

Additional Secretary & Mission Director (NHM)



भारत सरकार

स्वास्थ्य एवं परिवार कल्याण मंत्रालय

निर्माण भवन, नई दिल्ली - 110011

GOVERNMENT OF INDIA

MINISTRY OF HEALTH & FAMILY WELFARE

NIRMAN BHAVAN, NEW DELHI - 110011

D.O.No. NHSRC/13-14/QI/01/QAP

Date: May 31, 2019

Subject: Display of NQAS Certified Facilities' details on State's/UT's website

National Quality Assurance Program along with its sub components Kayakalp, Swachh Swasth Sarvatra, LaQshya etc. endeavors to ensure provision of 'Quality' services at the public health facilities and enhancement of beneficiaries' satisfaction. Facilities meeting the National Quality Assurance Standards are then certified and incentivized. So far, 530 facilities have been State Certified and around 315 facilities have been Nationally Certified by Ministry of Health and Family Welfare.

There is a need to widely publicize state's and facility's efforts in getting NQAS certification of health facilities. Following actions are recommended to be undertaken in this direction:

1. Displaying Name of NQAS certified facilities (State and National), certification number and validity period (dates) on State/UT's website. Please ensure the list gets updated on regular basis.
2. Display of NQAS logo at the entrance of the health facilities and hoardings. NQAS logo should also be printed on the stationary such as OPD Tickets, Bed Head tickets, Hospital letter heads etc. Certificate Number should also be inserted just below the logo. The logo may please be downloaded from the link - <http://qi.nhsrindia.org/cms-detail/national-quality-assurance-standards/MTAx>

I look forward to your full cooperation in this regard.

Yours sincerely,

Sd/-

(**Manoj Jhalani**)

ACS Health/Principal Secretary (H & FW)/Health Secretary (All States / UTs)

Copy to:

1. Mission Director (NHM), All States /UTs
2. JS (NUHM)

(**Manoj Jhalani**)

स्वच्छ भारत-स्वस्थ भारत

Telefax : 23063687, 23063693 E-mail : manoj.jhalani@nic.in