



Dr. K. Rajeswara Rao, IAS

JOINT SECRETARY

Telefax : 23061723

e-mail : Kr.rao62@nic.in



- सत्यमेव जयते

11/7/16

भारत सरकार
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
कमरा नं. 145-ए, निर्माण भवन,
नई दिल्ली-110 011

Government of India
Ministry of Health & Family Welfare
Room No. 145-A, Nirman Bhawan,
New Delhi-110 011

D.O. No. 19017/94/2015-UH
Dated 30th June, 2016

Dear Mission Director,

You are aware National Health Mission (NHM) which includes submissions of NUHM and NRHM aims to provide quality health care services in both rural and urban areas. I would like to draw your attention to the quality aspects in respect of UPHCs/UHCs, both the existing and new, as approved under NUHM. Quality Standards for UPHCs have been developed and shared with the States in December, 2015 vide No. L.19017/94/2015-UH, dated the 11th December, 2015. National level Orientation workshop on Quality was also held on 18th February, 2016.

In the light of these Standards, there is requirement to initiate assessment of UPHCs in the cities and towns. The actions required to be taken are as follows:

- i) State/District Urban Health Nodal Officers to be inducted in the State Quality Assurance Committee (SQAC) and District Quality Assurance Committee respectively (DQAC).
- ii) Formulate time-bound action plan for assessment of UPHCs in the current year.
- iii) Initiate patients feedback system as outlined in the Operational Guidelines for Quality Assurance in Public Health Facilities 2015.

The SQAC and DQAC to monitor assessment progress regularly on monthly basis and share assessment report with QI Division of NHSRC.

I request to ensure action on above lines by Quality Assurance Team of the State. For Technical Assistance, State officials may be asked to contact QI Division, NHSRC or Deputy Commissioner (Urban Health), as required.

With Best Wishes

Yours Sincerely,

K. Rao
30/6/16
(Dr. K. Rajeswara Rao)

Mission Directors (All States/UTs)