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संयुक्त सचिव
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भारत सरकार
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
निर्माण भवन, नई दिल्ली - 110011
Government of India
Ministry of Health & Family Welfare
Nirman Bhavan, New Delhi - 110011

D.O. No. – L-19017/94/2015-UH

11th December, 2015

Dear *Mission Director,*

Delivery of quality healthcare at Public Health Facilities is one of the goals under National Health Mission. The Quality of the services at Public Health Facilities both in rural and urban areas need to be measured continuously so that the gaps identified are addressed in a time-bound manner.

Recently, the 'Quality Standards for Urban Primary Health Centres' have been approved which is under publication and would be shared with the States and UTs shortly. In the meantime would like to share PDF version of these guidelines. This would enable states to give attention to quality mechanism for facilities in urban areas and get it translated in local language also.

As you are aware most States/UTs have in place the State Quality Assurance Committee (SQAC) and District Quality Assurance Committee (DQAC) at State and District levels respectively. The Nodal Officer for Urban Health may be inducted in these committees in order to coordinate with regard to facilities in urban areas. Further, one of the members of the Quality Assurance unit may be trained in Assessment Protocol and be entrusted with the task of undertaking assessment of facilities in urban areas also. The States/UTs may also share City-wise details of numbers of facilities with the Quality Improvement (QI) team of NHSRC and may avail assistance from NHSRC in this regard.

Action taken in this regard may please be communicated to me.

With regards,

Yours sincerely

(Vandana Gurnani)

To,

The Mission Director -NHM
(All States and UTs).

Copy to :

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(Vandana Gurnani)