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सत्यमेव जयते

भारत सरकार
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
निर्माण भवन, नई दिल्ली - 110011
Government of India
Ministry of Health & Family Welfare
Nirman Bhavan, New Delhi - 110011

D.O. No.Z-15015/27/2015/NRHM-I
Dated the 14th May, 2015

Dear Principal Secretary,

As you are aware that the implementation of National Health Mission has led to a commendable progress in terms of utilization of services at the public health facilities. However, the Quality of care provided at the facilities remains a cause of concern. In order to systematically address this issue, Ministry has rolled out "Operational Guidelines for Quality Assurance in Public Health Facilities". One of the key recommendations of the guidelines is that the States would set up State Quality Assurance Units (SQAU) and District Quality Assurance Units (DQAUs) in order to create appropriate institutional framework for quality assurance at all levels. Therefore, there is a requirement of having a pool of qualified professionals with thorough understanding of QA systems in public health facilities. Additionally, those serving within the health department need to be imparted requisite knowledge and skill with respect to QA in public health facilities.

In order to fill the gap of such qualified human resource, National Health System Resource Centre (NHSRC) in collaboration of Tata Institute of Social Sciences (TISS) Mumbai, has worked out a 'Post Graduate Diploma in Healthcare Quality Management' course which is relevant to public Health System in the country. The salient features of the course are annexed.

To strengthen the capacity of the States for implementing the QA programme, it is advised to nominate the suitable candidates for the aforesaid course. Larger States may nominate three/four candidates while the smaller States may nominate one/two candidates. The nominated candidate must have at least five residual years from the date of nomination. The candidate may be a Medical Superintendent, State Level Quality Assurance Officer, State Level Quality Manager, Hospital Manager or any other promising health official that the State feels would add value in QA programme. In case of a contractual staff, a bond to serve for a minimum of 3 years from the date of nominations must be signed by the candidate. State may seek funding of such candidates in its Programme Implementation Plan. NHSRC is designated as a coordinating agency in this regard.

With regards,

Yours sincerely,

Encl. : As above.

C.K. Mishra
(C.K. Mishra) 14/5

Principal Secretaries/Secretaries(Health) of all the States & UTs

Copy to:

Mission Directors(NHM) of all the States and UTs.

ANNEXURE

Salient features of the programme are given below-

1. The course is primarily designed for those professionals (regular in-service/contractual), who are not in a position to take one year time off from their jobs for the study.
2. The duration of course is of one year, having semester system (total two semesters).
3. The course is proposed to be run on distance learning mode, with one class room contact programme in each semester. Learning in the course, other than campus contact programme, would take place through on-line lectures, assignments and projects works.
4. Each contact programme in a semester would consist of 17-days class-room intense teaching.
5. Structure of the programme-
 - (a) The proposed PG diploma has 15 courses, out of which 8 courses (17 credits) will be in the first semester and remaining 7 courses (15 credits) in the second semester.
 - (b) Additionally there are 4 credits for a project work.
 - (c) On successful completion of the course (36 credits), TISS will award "PG Diploma in Health Care Quality Management" to successful candidates.
6. At the end of each semester, the candidates would be required to appear in a written examination.
7. The candidates would be expected to submit assignment/report within six month of allocation. The examination would be through 'on-line' during the contact programme.
8. The courses will cover various aspects of quality management e.g. Quality Standards, Quality Tools and Methodology, Quality Assessment, Patient Safety, Statistical Tools for Quality, Change Management and Quality Management in Primary Health.
9. The course fee for the programme is Rs.75,000/- per candidate and Rs.750/- as cost of the application form for the course. It does not include cost of boarding & lodging at TISS.

The detailed course module, credits and evaluation pattern are given in the syllabus, contents and learning objectives Document is enclosed herewith.
