



Kayakalp External Assessor Training 16th August 2016, Patna



**Conducted by
National Health System Resource Centre in collaboration
with State Health Society, Bihar**

**TRAINING REPORT
KAYAKALP EXTERNAL ASSESSOR TRAINING**

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TRAINING DETAILS

➤ **TRAINING COORDINATORS:**

- Dr. Jagjeet (Consultant, QI, NHSRC, New Delhi)
- Dr. Namit Singh Tomar (Consultant, QI, NHSRC, New Delhi)

➤ **DATE OF TRAINING:** 16th August, 2016

➤ **PLACE OF TRAINING:** Patliputra Ashoka Hotel, Patna

➤ **PARTICIPANTS OF TRAINING:** 43(List attached in *Annexure I*)

➤ **COURSE SCHEDULE:** The course schedule (Attached in *Annexure II*) outlines the contents and learning methods.

OBJECTIVES OF TRAINING

- The objective of “Kayakalp External Assessor Training” Programme is to impart knowledge and skills of conducting external assessment of Health Facilities against the predefined norms of Kayakalp Programme.
- To equip assessors with knowledge of key concepts, tools and methodologies of Kayakalp checklists.
- Provide skill to assessors to independently assess different Areas of concern, Measurable Elements & Checklists.
- To develop skills and acumen to carry out external evaluation of the facility.
- To set up pool of External Assessors for state of Bihar.

BACKGROUND

The Swachh Bharat Abhiyan launched by the Prime Minister on 2nd October 2014 focuses on promoting cleanliness in public spaces. Public Health Care facilities are a major mechanism of social protection to meet the health care needs of large segments of the population. Cleanliness and hygiene in hospitals are critical to preventing infections and also provide patients and visitors with a positive experience and encourages moulding behaviour related to clean environment.

As the first principle of healthcare is “to do no harm”. It is essential to have our health care facilities clean and to ensure adherence to infection control practices. To complement this effort, the Ministry of Health & Family Welfare, GOI has launched an effort to give Awards to those public health facilities that demonstrate higher levels of cleanliness, hygiene and infection control.

EXECUTIVE SUMMARY

The training was conducted by the team of NHSRC, New Delhi in collaboration with State Health Societ, Bihar at Hotel Patliputra Ashok, Patna.

The aim of the training was to strengthen assessor's knowledge of key concepts, tools, and methodologies for assessment of Kayakalp. Course curriculum for training was prepared by the NHSRC and was duly syndicated with state. Participants were from diverse background including Chief Medical Superintendent, Gynaecologists, Developing partners, Medical Officers etc., were called by the state for this training. The participants were given:

- A copy of Checklist of Kayakalp.
- A folder with writing pad, pen.
- CDs with the soft copy of the checklists.
- Feedback form
- Hard copy of guidelines, exercises and material whenever required during the training

The programme had 10 sessions, for 1 day training along with group exercises.

Feedback from the participants was taken and the report contains analysis and suggestions given by the participants. The overall rating of the programme in feedback has been good with an overall score of 4.61 on a 6 point scale.

SUMMARY OF THE PRESENTATIONS

1. In the starting session **Dr. Sarita, State Programme Officer Quality Assurance**, gave a brief on “**Kayakalp Programme**”.
2. This is followed by the session presented by **Dr. J. N. Srivastava** on “**Overview of Kayakalp Scheme**”. He had explained following things in his session:
 - Overview of Kayakalp Programme.
 - Objectives of Kayakalp Programme.
 - Key Features of Award Scheme.
 - Roles and Responsibilities of State, District and Facility.
 - Cash Awards.
 - Challenges faced.

This session also covered an “**Overview of Kayakalp Scheme**”, information about the arrangement of assessment tool, institutional arrangement, 3 step assessment key features of the programme, He had also explained about challenges faced, roles and responsibilities of state, district and facility in the programme.

3. This was followed by **Dr. J. N. Srivastava** presentation on “**Bio Medical Waste Management Rules 2016**”. He had explained following things in his session:-
 - Need of managing waste
 - Liability of Hospitals.
 - Bio- Medical Waste Definition.
 - Bio Medical Waste Rule 2016.
4. This was followed by **Dr. Sarita** and she explained about the “**Assessment Protocols**”. She covered following points in her presentation:-
 - Kayakalp measurement system.
 - Thematic Areas
 - Assessment methods.
 - Compliance and scoring rule.
 - Improvement Cycle.
 - Prioritization and action plan.

5. The next presenter for the day was **Dr Jagjeet Singh**. He had presented the **Thematic Area A & B, “Hospital/ Facility Upkeep” and “Sanitation & Hygiene”**. During the session, participants were given a detailed explanation about the Hospital Upkeep and Sanitation & Hygiene which include all checkpoints in these Thematic Areas.

6. The next Presentation was given by **Dr. Namit Singh Tomar** on “**Thematic Area C, Waste Management**”. He covered the new Bio Medical Waste Rule 2016 in his presentation.
7. Post lunch session **Dr. Namit Singh Tomar** continued his presentation on “**Thematic Area D, Infection Control**”. He had covered all the checkpoints of including Hand Hygiene, Personal Protective Equipment etc.
8. After this Presentation **Dr Sarita** gave a “**Glimpse of last year awardees**”. During this she talked about the last year winners and commendation award winners.
9. A spotting exercise was conducted soon after completing the Thematic Areas A. B. C & D by **Dr. Jagjeet singh**. All participants were given a sheet in which they have to fill the gap statement, standard and measurable element of the photographs which were shown at that time on the projectors.

Based upon the photographs participants were made competent in finding the gaps and to give compliance.

10. After the spotting exercise the presentation was continued by **Dr. Namit Singh Tomar** on “**Thematic Area E&F, Support Services & Hygiene Promotion**”. In this session he briefed about support services and explained all the checkpoints under there 2 thematic areas.
11. In the evening session, **Dr. Jagjeet Singh** provided a Case study which was related to support services. All the participants were asked to go through the case study and to give compliance according to the checkpoints followed by the case study.

At last the participants were given feedback form for their suggestions on the training.

PARTICIPANT'S FEEDBACK

Evaluation of participant's feedback is taken on a 6-point scale. Overall average scoring was **3.61 out of 5**.

Most liked sessions

NAME OF TOPIC & PRESENTER	SCORE
An overview of KAYAKALP Scheme , Dr. J. N. Srivastava	3.89
Bio-medical Waste Management Rules, 2016,Dr. J. N. Srivastava	3.74
Assessment Protocol, Dr. Sarita	3.74
Assessment of the Thematic Area – 'A' &'B',Dr. Jagjeet Singh	3.37
Assessment of the Thematic Area – 'C' &'D', Dr. Namit Singh Tomar	3.58
Glimpse of last year Kayakalp Awardees, Dr. Sarita	3.68
Exercise on Scoring ,Dr. Jagjeet Singh	3.74
Assessment of the Thematic Area – 'E' & 'F',Dr. Namit Singh Tomar	3.84
Case Study ,Dr. Jagjeet Singh	3.26
Valedictory & Road Ahead,Dr. Sarita	3.26

Most useful topics

- BMW rules 2016
- An overview of KAYAKALP Scheme
- Exercise on scoring
- Assessment of Thematic area E & F.
- Assessment Protocol

Suggestions to improve the training:-

- More participatory with real life examples.
- Exposure visit should be included in training
- Use of more video displays

Annexure I

List of Participants					
Sr No.	Name	Mobile no.	E-mail Id	Designation	Organization
1	Dr. Md. Saiyyad Mustaq	9431486643	stcdpdg@ofrntcp.org	Additional Director	TBDC Darbhanga
2	Dr. Vijay Kumar Singh	7631560417		Additional Director	TBDC
3	Dr. Anjani Kumar	9431604961		Additional Director	Health Services
4	Dr Uday Kumar Gupta	9431063843		Additional Director	
5	Dr Bijoy Kumar Pandey	9471009970		Additional Director-cum-SPO Leprosy	SHSB
6	Dr. Uday Kant Chaudhary	9431834987		Addl. Diector	Health Services
7	Dr. Nageshwar Prasad	9470453185		Addl. Diector	Health Services
8	Dr. Arvind K Gupta	9798467393	drarvindgupta123@gmail.com	Addl. Diector	Health Services
9	Dr. R.K. Singh Sudhakar	9431067105		Addl. Diector	Health Services
10	Dr. Kameshwar Mandal	9470003300	supritendentgaya@gmail.com	Deputy Superitendent	ANMCH, Gaya
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12	Dr. Y. N. Pathak	9470003829	shsbnursingcell@gmail.com	SPO	SHSB
13	Dr. Maj. K. N. Sahay	9473197131		AD	TBDC
14	Dr. Tabrej Akhtar Lari	9430510653		SPO	SHSB
15	Dr. Ajay Kumar Shahi	8544402010		SPO	SHSB
16	Dr. Renu Singh	9835063457		CMO	TBDC
17	Dr. Snehlata Kumari	8986270926		CMO	TBDC
18	Dr. J.P. Sukumar	9304396222	drjpsukumar@gmail.com	CMO	TBDC
19	Dr. B.K. Mishra	7759860705		CMO	TBDC
20	Dr. Ranjeet Jamaiya	947000800		MO	PMCH
21	Dr. N. N. Sinha	9801387321		MO	NMCH
22	Dr. Ajay Kumar Singh	9431212728		CMO	TBDC
23	Dr. Ravi Shankar	7488073431		MO	TBDC
24	Dr. Rangini Mishra	9471007301		State Epidemiologist	SHSB
25	Mr. Santosh Kumar	9471007302	consultant.mch.qa@gmail.com	Consultant-MCH-QA	SHSB
26	Mrs. Anjulata	9334598403	lata_anju2007@yahoo.co.in	DPM,ASHA,ARC	SHSB
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30	Vivek Chaturvedi	8092539696		RPM, Khosi	SHSB
31	Mr. Alok Ranjan	9471009974	ranjan.alok97@gmail.com	Hospital Manager-cum-consultant	PMCH
32	Dr. Sanjiv Pratap Rao	9798825342	sanjeeprataprao@gmail.com		UNICEF
33	Dr. Vikash Keshri	7544012111			SRU
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36	Dr. Bikas Nayak	8584777155			UNICEF
37	Dr. Sarwar Khan	8294638227	mskhan@careindia.org		SRU
38	Dr. Ranbir Chaudhary	7209011123			SRU
39	Dr. Prabhu Das	7210816610			SRU
40	Dr. Rohini Kumar				SRU
41	Dr. Prashant Bandopadhaya	7544006063			SRU
42	Ms Swati Sinha	8826755565	kumariswatisinha14@gmail.com	Fellow QI	NHSRC
43	Md Immtiazudin	9334540222		Consultant-RBSK	SHSB

Annexure II

AGENDA

External Assessor's Training on Kayakalp Patna, Bihar

Time	Session	Speaker
09:00 am - 09:30 am	Registration	
09:30 am - 09:45 am	Inaugural Address	
10:00 am - 10:30 am	An overview of KAYAKALP Scheme	Dr. J N Srivastava
10:30 am - 11:00 am	Bio-medical Waste Management Rules, 2016	Dr. J N Srivastava
11:00 am.- 11:15 am	Tea	
11:15am - 11:45 pm	Assessment Protocol	Dr. Sarita
11:45 am- 12:30 pm	Assessment of the Thematic Area – 'A' &'B'	Dr. Jagjeet Singh
12:30pm-1:15pm	Assessment of the Thematic Area – 'C' &'D'	Dr. Namit Singh Tomar
01:15 pm - 01:45 pm	Lunch	
01:45 pm - 02:15 pm	Glimpse of last year Kayakalp Awardees	Dr. Sarita
02:15 pm - 03:00 pm	Exercise on Scoring	Dr. Jagjeet Singh
03:00pm-03:45pm	Assessment of the Thematic Area – 'E' &'F'	Dr. Namit Singh Tomar
03:45 p.m.- 4:00 p.m.	Tea	
4:00 p.m. – 5:00 p.m.	Case Study	Dr. Jagjeet Singh
05:00pm- 05:30pm	Valedictory & Road Ahead	Dr. Sarita, SPO

PHOTO GALLERY



DR. J.N. SRIVASTAVA BRIEFING ABOUT KAYAKALP PROGRAMM



DR. SARITA PRESENTATION ON PROTOCOL FOR ASSESSMENT