

File. No. Z-15015/16/2018-NHM-I
Government of India
Ministry of Health and Family Welfare

Nirman Bhawan, New Delhi
Date: 18th October 2018

To,

1. Additional Chief Secretary/Principle Secretary/Secretary (Health) – All States/UTs
2. Mission Director (National Health Mission) – All States/UTs

Subject: Use of ECHO Platform – regarding.

Dear Madam/Sir,

I am writing to you regarding the tele-mentoring platform - **Extension for Community Healthcare Outcomes 'ECHO'**, which can be used for capacity building for Comprehensive Primary Health Care.

As you are aware, provision of expanded range of services under CPHC would require capacity building of service providers and program managers. Moreover, there is need for continuous clinical mentoring and handholding of service providers. Considering the scale for such mentoring of service providers in Primary Health Care team, use of tele mentoring platforms would be very helpful.

Project ECHO is a web based mentoring and distance learning model delivered through creation of hub-and-spoke knowledge-sharing networks (the "hub" being the central unit led by experts and "spokes" being remote participants). This model is used to provide training and post training mentoring support to the service providers through periodic sessions focused on case sharing and problem-solving approach.

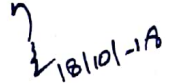
ECHO has entered into an MoU with NHSRC to support states to roll out ECHO. This model has been implemented by institutions like – National Institute of Cancer Prevention & Research and National Institute of Tuberculosis & Respiratory Diseases for training of Medical Officers. For capacity building under CPHC, few states are currently in process of implementing ECHO model. In the state of Uttar Pradesh, King George's Medical University,

Lucknow has been identified as ECHO hub and Tele-ECHO clinics for Medical Officers at Primary Health Centres have been conducted. The experience of these clinics has been encouraging so far.

I urge you to use this platform for capacity building under CPHC. For this, a hub (e.g. Medical Colleges) can be identified which has essential prerequisites- IT infrastructure and team of experts for conducting the clinics. Along with this, a dedicated coordinator would be required at hub site. Concept note regarding the use of ECHO platform and details of IT and HR requirements are attached for your reference.

You may contact for information about the state plan and names of probable hub sites, at drguptagarima@gmail.com and harsha25.hsj@gmail.com

Yours faithfully,



(Dr. Manohar Agnani)
Joint Secretary, Policy
011-23061723

Copy to:

- 1) Additional Secretary and Mission Director, National Health Mission, Govt. of India
- 2) Executive Director, National Health Systems Resource Centre